

Liberty is here for you. **Today. Tomorrow. Together.**

For more information, please visit: **libertyinternational.com**

Find a Claims team member in Asia

Office locations

Connect with Liberty

Dependable claims support in an unpredictable world

Our integrated claims service is built on a simple principle: we aim to deliver value by supporting clients at every stage of our relationship

We work together as one integrated team, engaging early to help shape policies and ensure shared understanding. We act decisively when and where it matters, giving local specialists the authority to make decisions. We pay out fairly and promptly, accessing well established global resources. As a result, our brokers and clients feel confident, involved and protected.

Working together as one team
Our teams are wholly integrated to ensure that we provide value at all stages of the relationship

Acting decisively
Clients work with empowered local experts who access world-class tools and services globally

Paying fairly and dependably
As a company that does the right thing, we have a proven reputation for paying claims fairly and promptly

Deal with one person

Our approach is personal. A single point of contact helps us understand your client's business and makes claims resolution simpler and faster. If your client needs to make a claim, we encourage you to call us or email us at claimsasiapacific@libertymutual.com and we will assign your claims lead.

Recent testimonials

"We are delighted with Liberty's claims service and the coordination and communication with everyone involved. In particular your proactive approach to communicating with the claimants and colleagues so they were kept constantly informed of developments along the way."



> "Our client truly appreciates your approach to doing business. Having the capability and capacity to deliver underwriting, risk engineering and claims solutions in the one integrated approach has made a positive impact on performance."

> "Our client wanted to reiterate once more that they are extremely keen to ensure continued partnership with Liberty and are thankful for all your support with regards to the prompt renewal feedback as well as claims engagement and support throughout the year."

We're part of the Liberty Mutual Group, a Fortune Global 500 company that's been in business since 1912 with an S&P A+ financial strength rating

Liberty Mutual is a Fortune 100 company, and the largest mutual organisation operating in property and casualty markets, with the broadest reach.

As a mutual, profits are reinvested to build a secure future for our brokers and clients, the wider Liberty Mutual Group, our people, and the communities within which we live and work.

Meet our claims team
Liberty has a team of 40+ Asia Pacific claims specialists based in Hong Kong, Singapore and Australia

Download our Claims+ brochure
Tailored value-add services at pre-placement, post-placement, and post-loss stages

Global reach. Financial strength. Local authority.

Distinct, complex and constantly evolving – every business is as unique as their insurance needs. To confidently progress in the face of risk and uncertainty requires a level of security you can only achieve through working with specialists.

Liberty offers a breadth of world-class insurance and reinsurance services to brokers and insured clients. We bring value and solutions to business and government organisations across Asia – helping protect what they earn, build and own.

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