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Find a Crisis Management team member in Australia

Office locations

Connect with Liberty

Clients receive a pre-incident credit usable for any pre-approved crisis management service

Crisis Management insurance

Pre-incident services from Liberty's crisis management consultants

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Intelligent Risks (IR) operate throughout Australia and globally. They have market leading experience in providing services in a range of sectors including fast moving consumer goods (FMCG) production, financial services, infrastructure and major events.

The IR team has an extensive background in crisis management plans (CMP) and security risk management. Their recent CMP experience includes:

- IR developed and implemented the global Incident Management and Crisis Resolution (IMCR) program for a high profile soft drink manufacturer, including incident management and scenario-based training for operations in Australia, Indonesia and the south-west Pacific.
- IR conducted a high-level review of a high profile dairy company's security risk management program and provided recommendations of ways in which the program could be refined and improved, with particular reference to accidental contamination and malicious product tampering.
- IR developed an incident management plan and associated training exercises for a major US-based FMCG company.

IR bases its crisis management methodology on the Australian/New Zealand standard on risk management (AS/NZS ISO 31000:2009) and on the associated Business Continuity Management Handbook (HB 221:2004).

Services provided by IR

- Desktop review of recall or crisis management plans
- Recall systems audit
- Recall simulation
- Recall training
- Crisis management training and consulting

Find out more about IR at www.irisks.com



HACCP Australia

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HACCP Australia is a private company based in North Sydney, with staff located in Brisbane, Melbourne, Hong Kong and London. They have over 15 years of involvement with the insurance industry in responding to clients' pre-incident and response requirements. They have been in the food technology business for over twenty years and have many years of "on the factory floor" experience. This extensive experience and knowledge make HACCP Australia one of the most experienced crisis management consultants in Australia and a significant addition to the value and expertise our clients can access.

Services provided by HACCP Australia

- An on-site review of your existing quality systems and product safety plans at facility level, with HACCP Australia providing recommendations for improvements.
- Assistance in the development of risk-based supplier management systems and programs.
- Inspections of food, beverage and pharmaceutical manufacturing operations of your suppliers and vendors anywhere in the world as well as assessing risks associated with non-complying raw materials, ingredients or parts.
- Assessment of key risks to your manufacturing, distribution or retailing business.

Find out more about HACCP Australia at www.haccp.com.au

We're part of the Liberty Mutual Group, a Fortune Global 500 company that's been in business since 1912 with an S&P A+ financial strength rating

SE24

SE24 consultants have extensive expertise in kidnap prevention and response and are strategically located across the major geographic hubs of Europe, Asia-Pacific and the Americas. Highly attuned to local cultures and fluent in regional languages, they provide strong on-the-ground capability and clear communication when supporting clients.

The team also delivers specialist support across related disciplines, including crisis management, crisis communications, government and law-enforcement liaison, and trauma management.

Services provided by SE24

- Kidnap avoidance: specialist anti-kidnap and hostage survival training for individuals, their staff and families, reducing the risk of kidnap and sharing potentially life-saving skills to those at risk.
- Online security risk information: access to the InTouch online service which offers clients a range of country risk profiles, essential security tips and a 24/7 enquiry facility to answer any security concerns they may have.

Find out more about SE24 at www.se24.com

Global reach. Financial strength. Local authority.

Distinct, complex and constantly evolving – every business is as unique as their insurance needs. To confidently progress in the face of risk and uncertainty requires a level of security you can only achieve through working with specialists.

Liberty offers a breadth of world-class insurance and reinsurance services to brokers and insured clients. We bring value and solutions to business and government organisations across Australia – helping protect what they earn, build and own.

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