

Libbie by Liberty

Your All-In-One App

✓ Benefits Overview
 ✓ Access to Wellness Program
 ✓ Claims Management



Inpatient e-claim submission limit
UP TO HK\$10,000



Outpatient e-claim submission limit
UP TO HK\$10,000



PRE-ASSESSMENT and CASHLESS
Hospitalization Services



UPLOAD supplementary
documents



Search for
NETWORK DOCTORS



Manage MULTIPLE POLICIES
simultaneously



EASY ACCESS to App for
dependents



FUSS-FREE claims
process and tracking

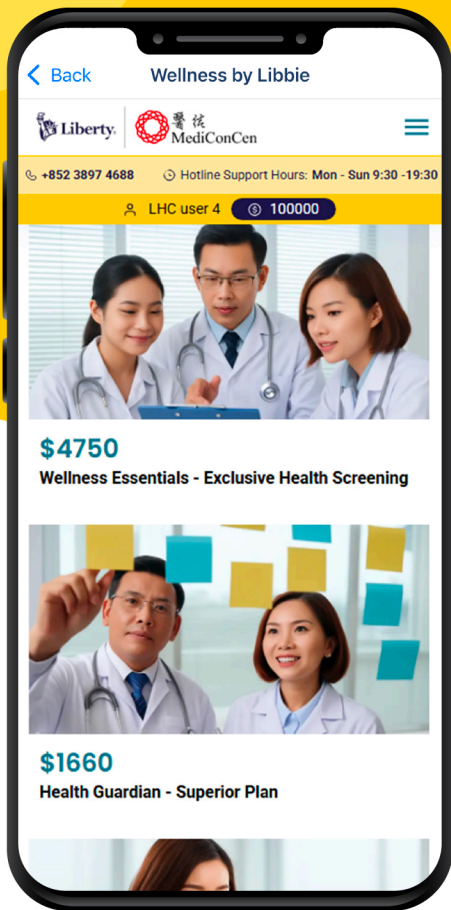


Download Now

Libbie by Liberty



*Empowering'
Your Wellness Journey*



Wellness by Libbie



A Hassle Free Digital Wellness Marketplace

Wellness by Libbie is Liberty's wellness program dedicated to our exclusive group medical customers to help them focus on their health and wellness at ease. It offers a one-stop digital marketplace of flexible health checks and vaccination plans at preferential rates – accessible conveniently through the Liberty mobile app for free.

Your benefits at a Glance

- ✓ Purchase a variety of **discounted health services** in just a few clicks
- ✓ **Book appointments** effortlessly from the App
- ✓ Pay for services with **Wellness Dollars** where applicable
- ✓ **Check service orders and Wellness Dollar amount** in an instant

Wellness for Everyone!



Essential
Free of charge



**Wellness by
Liberty Access**



**Discounted
Services**



**HR
Dashboard**



**Wellness
Dollars**

HK\$200



Complimentary
for first time user
in first year

At Wellness by Libbie, all eligible members can enjoy **Essential Plan, free of charge!**
We offer **more premium plans** tailored to support clients' budget and needs.

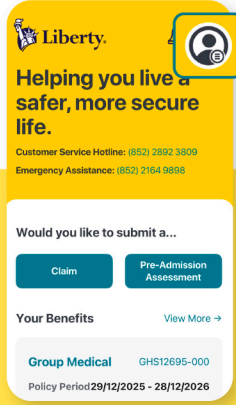
Please contact our Wellness Planners for more details.



Access to your

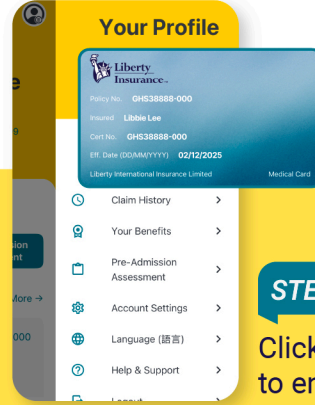
- ✓ Medical Card
- ✓ Benefit Table
- ✓ Doctor Panel Network

How to Find the e-Medical Card



STEP 1

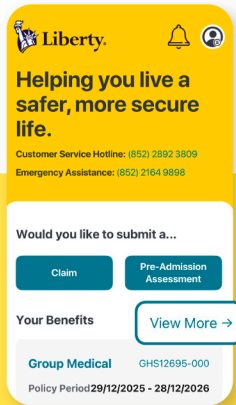
Click "Your Profile" icon on top right corner



STEP 2

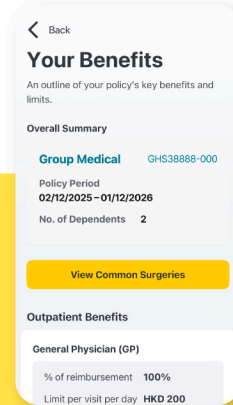
Click the medical card to enlarge it

How to Check Your Benefits



STEP 1

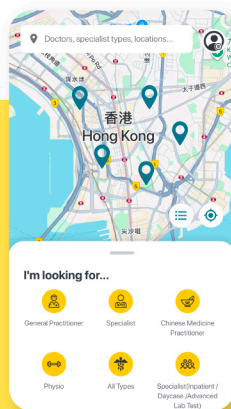
On "Home" page, click "View More" next to "Your Benefits"



STEP 2

Here, you can learn about different coverage limits on medical benefits

How to Search Doctor Panel Network



- 1 Liberty's medical network includes over 4,600 doctors
- 2 You can use the in-app doctor search to find a suitable network doctor
- 3 Address, contact number and other relevant details at your fingertips

Over **4,600** Network Doctors



1860 General Practitioners



1310 Specialists



1160 Chinese Medical Practitioners



280 Physiotherapists

eClaims on the Go



Inpatient e-claim submission limit up to HK\$10,000

Enjoy inpatient e-claim experience through our Libbie by Liberty App anytime, anywhere in minutes. You can submit inpatient claims (including Advance Lab Test, Day Surgery, and Hospitalization) of amount up to HKD10,000 per case through the simple and fast e-claim function.



Outpatient e-claim submission limit up to HK\$10,000

Outpatient e-claim submission limit is HK\$10,000 per claim. You can submit your General Physician and Dental claims through our Libbie by Liberty App at your fingertips.



Pre-assessment and Cashless Hospitalization Services

Inpatient Pre-assessment and Cashless Hospitalization Services have been extended to ALL health products. Pre-assessment Service helps you master a better medical expense budget before receiving your medical treatment. Cashless Hospitalization offers you hassle-free arrangement before you are being hospitalized, so you could stay focused on your recovery.



Upload supplementary documents

To facilitate the approval process, you can upload supplementary documents through our Libbie by Liberty App for pending and rejected inpatient e-claims, saving the administration time and cost, speeding up the medical claim process.



Search for network doctors

You can easily find contact information of and get directions to network doctors.



Manage multiple policies simultaneously

In one consolidated view, you can manage several policies simultaneously



Easy access to App for dependents

Your dependents can access Libbie by Liberty App with their personal login.



Fuss-free claims process and tracking

Submitting claims can be done in under 1 minute with tracking of your claim status right on the home screen



Liberty International Insurance Limited in Hong Kong is a 100% owned subsidiary of the Liberty Mutual Insurance Group.

We offer a wide range of insurance products and services for individuals and corporations, including private motor, individual and group Life and Medical, office and shop packages, etc. We are one of the leading Insurance providers in Hong Kong. The Company distributes Medical, Property and Casualty insurance and services through professional and registered agents and brokers.

For any queries, please reach our Customer Hotline 2892 3809 for details.



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